

BARNSLEY METROPOLITAN BOROUGH COUNCIL

Central Area Council Meeting:

9th November 2015

Agenda item: 5

Report of Central Area Council Manager

COVER REPORT

Central Area Council – Performance Management Report- November 2015

Recommendations

It is recommended that:

- 1. Members note the contents of the Performance Management Report attached at Appendix 1;**
- 2. Members note the issues raised from the Performance Report and consider if the Home (start) to Home project is one they would want to provide additional support to beyond December 2015, in principle.**

Background

Following agreement by Central Area Council at its last meeting on 7th September 2015, work has been undertaken to realign the reporting quarters of all Central Area Council contracts, service level agreements and Working Together Fund projects.

This has allowed an up to date and comprehensive Central Area Council Performance Report to be produced for the period up to 30th September 2015. This report is attached at Appendix 1.

The 2015/16 Quarter 3 (Oct-Dec) report will be reported to the Central Council meeting on 14th March 2016 with the Quarter 4 (Jan-March 2016) report being reported to the meeting on 9th May 2016.

Performance Management Report (attached at Appendix 1)

Part A of the Central Council Performance report provides Central Council members with an aggregate picture of how the 5 Central Council contracted services, 1 Service Level Agreement (SLA), and 4 (of the 6) Central Working Together Fund projects are contributing to the achievement of each of the three Central Area Council's agreed outcomes and social value objectives.

The information provided in Part A reflects information gathered from contract/SLA start dates up to the end of Quarter 2 (30th September 2015).

Members are asked to note that although the Core Assets contract ceased at the end of July 2015, the performance up to that date is captured in the report.

Contracted Services:

- RVS – Reducing loneliness and isolation in older people
- YMCA- Improving health and wellbeing of children aged 8-12 years
- Core Assets-Improving health and wellbeing of young people aged 13-19 years.
- Kingdom Security Ltd- Environmental enforcement
- Twiggs Grounds Maintenance Ltd.

Service Level Agreement:

- BMBC-Safer Communities Service –Providing a Private Sector Housing Management and Enforcement service

Central Working Together Fund Projects:

- Exodus Project
- BCDP
- Hope House Hub
- Homestart

Part B provides Central Council members with a summary performance management report for each of the five services up to the end of 2015/16 Quarter 2 (30th September 2015). The report provides updated information from all Central Area Council Providers, following submission of their quarterly reports and subsequent quarterly contract monitoring/management meetings:

In addition to the information provided in the summary reports, more detailed information is available on request, including at least two case studies with photographs for each contracted service, and some performance data on a ward basis.

Part C of the report provides Central Council members with a summary performance report for 4 of the 6 Central Working Together Fund Projects.

Performance Report –Issues and associated recommendations for action

The 4 ongoing Central Area Council contracts and the Service Level Agreement with BMBC’s Safer Communities Service continue to perform satisfactorily with no significant issues identified.

The 4 Central Working Together projects are also progressing well and are in most cases either meeting or exceeding all targets set.

Concerns have been raised by Homestart regarding the ongoing support for vulnerable families with complex needs living in private rented accommodation in the Central Area, once their Working Together Fund funding ceases at the end of December 2015.

Given that the Private Sector Housing and Enforcement Service will continue until 31st March 2017, and this project directly addresses the health and wellbeing needs of young children and their carers, members may want to consider if the Home (start) to Home project is one they would want to provide additional support to beyond December 2015 in principle.

If this was the case then a proposal could be developed and presented to the next Central Council meeting in January 2016 for consideration/approval.

Appendices

Appendix 1: Central Council Performance Management Report- November 2015

Officer Contact:
Carol Brady

Tel. No:
01226 775707

Date:
29 /10/15